

OIA-CE-2025-02875

17 April 2025

s9(2)(a)

Tēnā koe

Thank you for your email, received on 28 March 2025, to Oranga Tamariki—Ministry for Children (Oranga Tamariki) requesting information regarding social workers and the Privacy Act 2020. Your request has been considered under the Official Information Act 1982 (the Act).

I have responded to each part of your request below.

*Do Oranga Tamariki do random checks against the Privacy Act 2020?*

*What is the Policy for testing records made by social workers against the Privacy Act 2020 when a complaint or concern has not been raised?*

Oranga Tamariki does not do random checks for accuracy of its records. However, Oranga Tamariki is mindful of its privacy obligations and its responsibilities around recording information. Where issues are identified or a complaint has been made, case analysis is performed as assurance and actions are taken where required (e.g. through record correction or amendment).

*What is the expectation of social workers in regards to checking the information they hold and the records they make against the Privacy Act 2020?*

All Oranga Tamariki Social Workers are required to complete privacy training. Social Workers are also guided by our Privacy Policy, Privacy Guidelines, and Practice Framework when recording information in our case management system, CYRAS. Further information regarding these expectations is publicly available via the Oranga Tamariki Practice Centre, [here](#).

Oranga Tamariki may make the information contained in this letter available to the public by publishing this on our website with your personal details removed.

IN-CONFIDENCE

I trust you find this information useful. Should you have any concerns with this response, I would encourage you to raise them with Oranga Tamariki. Alternatively, you are advised of your right to also raise any concerns with the Office of the Ombudsman. Information about this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by contacting them on 0800 802 602.

Nāku noa, nā

A handwritten signature in black ink, appearing to read 'Emily Hockly', with a stylized, cursive script.

Emily Hockly  
**Chief Legal Officer**  
**System Leadership**