

23 April 2026

s9(2)(a)

Tēnā koe s9(2)(a)

Thank you for your email, received on 25 March 2026, to Crown Response to the Abuse in Care Inquiry requesting information on redress payments. Your request was transferred in full to Oranga Tamariki from Crown Response Office on 31 March 2026 for our response. Your request has been considered under the Official Information Act 1982 (the Act).

I have responded to each part of your request below.

- *The number of times a discretionary or bespoke payment has been made to a survivor as part of the redress offered for abuse in State care?*
- *In relation to a (above), the amounts offered?*
- *In relation to a (above), the number of times this offer was accepted by the survivor?*

We have interpreted “discretionary” or “bespoke” payments to refer to the claims managed by Oranga Tamariki that were resolved prior to the establishment of a formal redress process. Before this, claims from were considered through an interim claims process. These payments were in recognition of the Crown’s failings and the inability to keep survivors safe from harm while they were in State care. The payments were not made on the basis of legal liability but were provided in fulfilment of a moral obligation.

There were fifteen times in which a discretionary or bespoke payment has been made and accepted by an individual as part of the redress offered for abuse in State care.

Please see the below table with the amounts that were offered in each case.

	Date of payment(s)	Payment(s)
A	25/11/2020	\$10,000.00
B	17/06/2020	\$ 6000.00
C	04/02/2020	\$20,000.00
D	29/10/2021	\$20,000.00
E	05/06/2020	\$5,000.00
F	03/09/2019 and 18/11/2029	\$28,000.00 plus \$3,000.00
G	03/09/2019 and 18/11/2029	\$28,000.00 plus \$3,000.00
H	05/06/2020	\$3,000.00
I	03/02/2022	\$6,000.00
J	03/02/2022	\$6,000.00
K	15/09/2020	\$30,000.00
L	03/06/2020	\$29,500.00
M	15/09/2020	\$30,000.00
N	23/06/2023	\$10,000.00
O	23/06/2023	\$10,000.00

In addition to the above, there were four offers that were not accepted, amounting to \$5,000, \$8,000, \$10,000 and \$15,000.

- *The number of times a discretionary or bespoke payment has been requested by a survivor as part of their redress?*

All claimants engaged in a claims process and these amounts for payment were reached using the redress framework and not any ex-gratia guideline. The interim claims process was with the framework that guided it was a wraparound redress offer with a variety of support provided i.e. counselling, apologies, transition support etc.

Oranga Tamariki may make the information contained in this letter available to the public by publishing this on our website with your personal details removed.

I trust you find this information useful. Should you have any concerns with this response, I would encourage you to raise them with Oranga Tamariki. Alternatively, you are advised of your right to also raise any concerns with the Office of the Ombudsman. Information about this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by contacting them on 0800 802 602.

Nāku noa, nā



Julie Miller  
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