

OT-OIA-2025-0219

4 August 2026

s9(2)(a)
[REDACTED]

Tēnā koe [REDACTED]

Thank you for your email, received on 8 July 2026, to Oranga Tamariki—Ministry for Children (Oranga Tamariki) requesting information about Oranga Tamariki practice manual for employed social workers. Your request has been considered under the Official Information Act 1982 (the Act).

You have requested:

The relevant pages from Oranga Tamariki's practice manual that set out how social workers employed by Oranga Tamariki were to respond to and manage an allegation by a child that their caregiver is, or has been, abusing them in 2023.

Any other internal policies, procedures, guidelines, or practice documents that governed how a social work was to respond to and manage an allegation by a child that their caregiver is, or has been, abusing them in 2023.

The Oranga Tamariki Practice Centre website is a resource for Oranga Tamariki practitioners for guidance in their work with tamariki and their whānau or family. This information is publicly available. Therefore, your request is refused under section 18(d) of the Act, as the information requested is publicly available.

To assist you, please find below some links to publicly available information that respond specifically to your request.

- [Allegations of harm to tamariki by caregivers | Practice Centre | Oranga Tamariki](#)
- [Working with tamariki and rangatahi when allegations of abuse, neglect, or harm are made against their caregiver | Practice Centre | Oranga Tamariki](#)
- [Allegations of harm \(ill-treatment, abuse, neglect or deprivation\) of tamariki in care or custody | Practice Centre | Oranga Tamariki](#)

Please also refer [here](#) for guidance on core assessments and [here](#) for protect and support details.

Oranga Tamariki may make the information contained in this letter available to the public by publishing this on our website with any personal details removed.

Should you have any concerns with this response, I would encourage you to raise them with Oranga Tamariki. Alternatively, you are advised of your right to also raise any concerns with the Office of the Ombudsman. Information about this is available at www.ombudsman.parliament.nz or by contacting them on 0800 802 602.

Nāku noa, nā

A handwritten signature in black ink, appearing to read 'Ashley Seaford'.

Ashley Seaford

Chief Advisor

Office of the Chief Social Worker and Professional Practice