

26 August 2026

s9(2)(a)

Tēnā koe s9(2)(a)

Thank you for your email, received on 29 July 2026, to Oranga Tamariki, Ministry for Children (Oranga Tamariki) requesting information on personal grievances taken against Oranga Tamariki. Your request has been considered under the Official Information Act 1982 (the Act).

You have requested:

- *The number of personal grievances taken against your organisation over the past 10 years, listed by year.*
- *The total amount paid by your organisation in relation to personal grievance settlements in each of the past 10 years, listed by year.*

Information pertaining to your request is publicly available as part of the Estimates process. As such, we are refusing your request for the data prior to the 2025/26 financial year under section 18(d) of the Act, in that the information requested is publicly available.

To assist you, please find below some links to publicly available information that respond specifically to your request. Please note, these cover the periods 2016/17 to 2025/26 (to 30 March 2026).

- [Vote Oranga Tamariki \(Written questions 26 - 188\)](#) (2021/22 Estimates – question 152)
- [Minister for Children \(Responses to pre-hearing pre-budget questions 1 to 56\) - New Zealand Parliament](#) (2026/27 Estimates – question 47)

Oranga Tamariki may make the information contained in this letter available to the public by publishing this on our website with your personal details removed.

I trust you find this information useful. If you wish to discuss this response with us, please feel free to contact OIA_Requests@ot.govt.nz. Alternatively, you are advised of your right to also raise any concerns with the Office of the Ombudsman. Information

about this is available at www.ombudsman.parliament.nz or by contacting them on 0800 802 602.

Nāku noa, nā

A handwritten signature in black ink, consisting of a series of loops and strokes, positioned above the printed name.

Nicholas Pole
Deputy Chief Executive, People, Culture and Enabling Services