ORANGA TAMARIKI
Ministry for Children

OT-OIA-2026-0257

1 September 2026

s9(2)(a) [redacted]

Tēnā koe s9(2)(a)

Thank you for your email, received on 18 August 2026, to Oranga Tamariki—Ministry for Children (Oranga Tamariki) requesting information on Reports of Concern (RoCs) received from schools. Your request has been considered under the Official Information Act 1982 (the Act).

You have requested:

- *The total number of reports of concern received from schools in each calendar year from 2020 to 2025, plus 2026 year-to-date.*
- *A breakdown of these reports by the region in which the referring school is located, for each year.*
- *A breakdown of the action or outcome following each report, for each year - for example, whether the report was assessed, referred for further action, closed with no further action, or resulted in an investigation etc.*
- *A breakdown of the primary reason or concern recorded for each report, by year.*
- *If available, the number of reports that resulted in a referral to another agency or service, broken down by year.*

Please find the information you have requested attached as Appendix One. As advised on the Notes sheet, this data was extracted on 24 August 2026.

Further Action Required (FAR) indicates that we have determined that a full social work assessment is necessary. This may or may not lead to further interventions, such as convening a Family Group Conference. No Further Action (NFA) means that, following an initial assessment at our National Contact Centre (NCC) or at a site, ongoing Oranga Tamariki involvement is not appropriate or warranted. In many cases, we refer families to other services before we close the case. There are also some instances recorded as Partnered Response (PR). This refers to cases when we remain involved, but a partner agency or NGO has primary involvement with the children and families.

Please note, per the caveat titled “Region and School Mapping” on the Notes sheet, that the regional information for RoCs is based on the location of the site

receiving the RoC rather than the location of the school. Our data is not recorded in a way that allows us to differentiate by notifying school region without undertaking a manual review of each case file.

Further, we are unable to respond to your request for a breakdown of the primary reason or concern recorded for each report, as this information is not held in a structured field in our case recording system. Providing this information would require a manual review of all RoCs, which would have a substantial impact on the ability of Oranga Tamariki to carry out its other responsibilities. As such, this part of your request is refused under section 18(f) of the Act, on the grounds that the information requested cannot be made available without substantial collation or research.

Finally, in line with guidance from Statistics New Zealand, any cells in the attached appendix for which the value is five or lower have been suppressed under section 9(2)(a) of the Act, to protect the privacy of natural persons. The figures in these cells have been replaced with an **S**.

Oranga Tamariki may make the information contained in this letter available to the public by publishing this on our website with your personal details removed.

I trust you find this information useful. If you wish to discuss this response with us, please feel free to contact OIA_Requests@ot.govt.nz. Alternatively, you are advised of your right to also raise any concerns with the Office of the Ombudsman. Information about this is available at www.ombudsman.parliament.nz or by contacting them on 0800 802 602.

Nāku noa, nā



Thomas Ronan
Deputy Chief Executive
Tamariki and Whānau Services

ORANGA TAMARIKI
Ministry for Children

Request type:	OIA	
Purpose:	School ROCs by Region for OIA	
Extract date:	24/08/2026	
Notes/caveats:	Operational Data	This data is operational and reflects real-time or near-real-time information captured from live systems and processes. It is subject to frequent updates and may change as new events occur or existing records are modified.
	Region and School Mapping	We do not geocode schools, so the mapping for these reports of concern is for school notifiers and the region in which the site handling the ROC is located.

Calendar Year of Incident	Intake Outcome	Number of ROCs
2020	Further Action Required (FAR)	6106
2020	No Further Action (NFA)	3529
2020	Partner Referral (PR)	190
2021	Further Action Required (FAR)	5719
2021	No Further Action (NFA)	3198
2021	Partner Referral (PR)	99
2022	Further Action Required (FAR)	5524
2022	No Further Action (NFA)	3386
2022	Partner Referral (PR)	46
2023	Further Action Required (FAR)	5725
2023	No Further Action (NFA)	3884
2023	Partner Referral (PR)	120
2024	Further Action Required (FAR)	6896
2024	No Further Action (NFA)	4876
2024	Partner Referral (PR)	115
2025	Further Action Required (FAR)	6377
2025	No Further Action (NFA)	5949
2025	Partner Referral (PR)	199
2026	Further Action Required (FAR)	4388
2026	No Further Action (NFA)	3085
2026	Partner Referral (PR)	92

Calendar Year of Incident	Region	Intake Outcome	Number of ROCs
2020	Auckland North, West, Central	Further Action Required (FAR)	987
2020	Auckland North, West, Central	No Further Action (NFA)	389
2020	Auckland North, West, Central	Partner Referral (PR)	51
2020	Auckland South	Further Action Required (FAR)	950
2020	Auckland South	No Further Action (NFA)	214
2020	Bay of Plenty	Further Action Required (FAR)	621
2020	Bay of Plenty	No Further Action (NFA)	250
2020	Bay of Plenty	Partner Referral (PR)	26
2020	Canterbury	Further Action Required (FAR)	666
2020	Canterbury	No Further Action (NFA)	638
2020	Canterbury	Partner Referral (PR)	55
2020	Contact Centre	Further Action Required (FAR)	**S**
2020	Contact Centre	No Further Action (NFA)	185
2020	East Coast	Further Action Required (FAR)	446
2020	East Coast	No Further Action (NFA)	197
2020	East Coast	Partner Referral (PR)	**S**
2020	Lower South	Further Action Required (FAR)	484
2020	Lower South	No Further Action (NFA)	223
2020	Taranaki and Manawatu	Further Action Required (FAR)	418
2020	Taranaki and Manawatu	No Further Action (NFA)	452
2020	Taranaki and Manawatu	Partner Referral (PR)	38
2020	Te Tai Tokerau	Further Action Required (FAR)	351
2020	Te Tai Tokerau	No Further Action (NFA)	145
2020	Te Tai Tokerau	Partner Referral (PR)	**S**
2020	Waikato	Further Action Required (FAR)	560
2020	Waikato	No Further Action (NFA)	406
2020	Wellington and Upper South	Further Action Required (FAR)	621
2020	Wellington and Upper South	No Further Action (NFA)	430
2020	Wellington and Upper South	Partner Referral (PR)	16
2021	Auckland North, West, Central	Further Action Required (FAR)	791
2021	Auckland North, West, Central	No Further Action (NFA)	212
2021	Auckland North, West, Central	Partner Referral (PR)	11
2021	Auckland South	Further Action Required (FAR)	794
2021	Auckland South	No Further Action (NFA)	102
2021	Bay of Plenty	Further Action Required (FAR)	610
2021	Bay of Plenty	No Further Action (NFA)	240
2021	Bay of Plenty	Partner Referral (PR)	53
2021	Canterbury	Further Action Required (FAR)	739
2021	Canterbury	No Further Action (NFA)	737
2021	Canterbury	Partner Referral (PR)	8
2021	Contact Centre	No Further Action (NFA)	462
2021	East Coast	Further Action Required (FAR)	414
2021	East Coast	No Further Action (NFA)	148
2021	Lower South	Further Action Required (FAR)	539
2021	Lower South	No Further Action (NFA)	113
2021	Taranaki and Manawatu	Further Action Required (FAR)	518

2021	Taranaki and Manawatu	No Further Action (NFA)	305
2021	Taranaki and Manawatu	Partner Referral (PR)	**S**
2021	Te Tai Tokerau	Further Action Required (FAR)	268
2021	Te Tai Tokerau	No Further Action (NFA)	130
2021	Te Tai Tokerau	Partner Referral (PR)	9
2021	Waikato	Further Action Required (FAR)	429
2021	Waikato	No Further Action (NFA)	269
2021	Wellington and Upper South	Further Action Required (FAR)	617
2021	Wellington and Upper South	No Further Action (NFA)	480
2021	Wellington and Upper South	Partner Referral (PR)	17
2022	Auckland North, West, Central	Further Action Required (FAR)	1014
2022	Auckland North, West, Central	No Further Action (NFA)	284
2022	Auckland North, West, Central	Partner Referral (PR)	**S**
2022	Auckland South	Further Action Required (FAR)	1003
2022	Auckland South	No Further Action (NFA)	104
2022	Bay of Plenty	Further Action Required (FAR)	555
2022	Bay of Plenty	No Further Action (NFA)	232
2022	Bay of Plenty	Partner Referral (PR)	27
2022	Canterbury	Further Action Required (FAR)	661
2022	Canterbury	No Further Action (NFA)	882
2022	Contact Centre	No Further Action (NFA)	353
2022	East Coast	Further Action Required (FAR)	318
2022	East Coast	No Further Action (NFA)	204
2022	Lower South	Further Action Required (FAR)	362
2022	Lower South	No Further Action (NFA)	150
2022	Taranaki and Manawatu	Further Action Required (FAR)	437
2022	Taranaki and Manawatu	No Further Action (NFA)	267
2022	Taranaki and Manawatu	Partner Referral (PR)	**S**
2022	Te Tai Tokerau	Further Action Required (FAR)	263
2022	Te Tai Tokerau	No Further Action (NFA)	108
2022	Te Tai Tokerau	Partner Referral (PR)	**S**
2022	Waikato	Further Action Required (FAR)	375
2022	Waikato	No Further Action (NFA)	332
2022	Wellington and Upper South	Further Action Required (FAR)	536
2022	Wellington and Upper South	No Further Action (NFA)	470
2022	Wellington and Upper South	Partner Referral (PR)	6
2023	Auckland North, West, Central	Further Action Required (FAR)	1207
2023	Auckland North, West, Central	No Further Action (NFA)	238
2023	Auckland North, West, Central	Partner Referral (PR)	**S**
2023	Auckland South	Further Action Required (FAR)	964
2023	Auckland South	No Further Action (NFA)	177
2023	Auckland South	Partner Referral (PR)	15
2023	Bay of Plenty	Further Action Required (FAR)	665
2023	Bay of Plenty	No Further Action (NFA)	294
2023	Bay of Plenty	Partner Referral (PR)	38
2023	Canterbury	Further Action Required (FAR)	511
2023	Canterbury	No Further Action (NFA)	996

2023	Contact Centre	No Further Action (NFA)	423
2023	East Coast	Further Action Required (FAR)	320
2023	East Coast	No Further Action (NFA)	199
2023	Lower South	Further Action Required (FAR)	417
2023	Lower South	No Further Action (NFA)	187
2023	Taranaki and Manawatu	Further Action Required (FAR)	420
2023	Taranaki and Manawatu	No Further Action (NFA)	242
2023	Te Tai Tokerau	Further Action Required (FAR)	264
2023	Te Tai Tokerau	No Further Action (NFA)	88
2023	Te Tai Tokerau	Partner Referral (PR)	55
2023	Waikato	Further Action Required (FAR)	458
2023	Waikato	No Further Action (NFA)	548
2023	Wellington and Upper South	Further Action Required (FAR)	499
2023	Wellington and Upper South	No Further Action (NFA)	492
2023	Wellington and Upper South	Partner Referral (PR)	10
2024	Adoption Services	Further Action Required (FAR)	**S**
2024	Auckland North, West, Central	Further Action Required (FAR)	1473
2024	Auckland North, West, Central	No Further Action (NFA)	532
2024	Auckland North, West, Central	Partner Referral (PR)	**S**
2024	Auckland South	Further Action Required (FAR)	1082
2024	Auckland South	No Further Action (NFA)	272
2024	Auckland South	Partner Referral (PR)	**S**
2024	Bay of Plenty	Further Action Required (FAR)	593
2024	Bay of Plenty	No Further Action (NFA)	352
2024	Bay of Plenty	Partner Referral (PR)	24
2024	Canterbury	Further Action Required (FAR)	915
2024	Canterbury	No Further Action (NFA)	835
2024	Contact Centre	No Further Action (NFA)	477
2024	East Coast	Further Action Required (FAR)	412
2024	East Coast	No Further Action (NFA)	233
2024	Lower South	Further Action Required (FAR)	433
2024	Lower South	No Further Action (NFA)	330
2024	Taranaki and Manawatu	Further Action Required (FAR)	504
2024	Taranaki and Manawatu	No Further Action (NFA)	392
2024	Te Tai Tokerau	Further Action Required (FAR)	402
2024	Te Tai Tokerau	No Further Action (NFA)	133
2024	Te Tai Tokerau	Partner Referral (PR)	72
2024	Waikato	Further Action Required (FAR)	493
2024	Waikato	No Further Action (NFA)	599
2024	Wellington and Upper South	Further Action Required (FAR)	587
2024	Wellington and Upper South	No Further Action (NFA)	721
2024	Wellington and Upper South	Partner Referral (PR)	13
2025	Adoption Services	No Further Action (NFA)	**S**
2025	Auckland North, West, Central	Further Action Required (FAR)	1465
2025	Auckland North, West, Central	No Further Action (NFA)	845
2025	Auckland South	Further Action Required (FAR)	1102
2025	Auckland South	No Further Action (NFA)	317

2025	Bay of Plenty	Further Action Required (FAR)	585
2025	Bay of Plenty	No Further Action (NFA)	514
2025	Bay of Plenty	Partner Referral (PR)	58
2025	Canterbury	Further Action Required (FAR)	730
2025	Canterbury	No Further Action (NFA)	1368
2025	Contact Centre	Further Action Required (FAR)	**S**
2025	Contact Centre	No Further Action (NFA)	33
2025	East Coast	Further Action Required (FAR)	494
2025	East Coast	No Further Action (NFA)	467
2025	East Coast	Partner Referral (PR)	**S**
2025	Lower South	Further Action Required (FAR)	320
2025	Lower South	No Further Action (NFA)	402
2025	South YJ	No Further Action (NFA)	**S**
2025	South YJ	Partner Referral (PR)	**S**
2025	Taranaki and Manawatu	Further Action Required (FAR)	439
2025	Taranaki and Manawatu	No Further Action (NFA)	464
2025	Te Tai Tokerau	Further Action Required (FAR)	307
2025	Te Tai Tokerau	No Further Action (NFA)	132
2025	Te Tai Tokerau	Partner Referral (PR)	101
2025	Waikato	Further Action Required (FAR)	402
2025	Waikato	No Further Action (NFA)	698
2025	Wellington and Upper South	Further Action Required (FAR)	532
2025	Wellington and Upper South	No Further Action (NFA)	707
2025	Wellington and Upper South	Partner Referral (PR)	32
2026	Adoption Services	No Further Action (NFA)	**S**
2026	Auckland North, West, Central	Further Action Required (FAR)	957
2026	Auckland North, West, Central	No Further Action (NFA)	467
2026	Auckland South	Further Action Required (FAR)	728
2026	Auckland South	No Further Action (NFA)	164
2026	Bay of Plenty	Further Action Required (FAR)	306
2026	Bay of Plenty	No Further Action (NFA)	237
2026	Bay of Plenty	Partner Referral (PR)	23
2026	Canterbury	Further Action Required (FAR)	587
2026	Canterbury	No Further Action (NFA)	701
2026	Contact Centre	No Further Action (NFA)	30
2026	East Coast	Further Action Required (FAR)	277
2026	East Coast	No Further Action (NFA)	228
2026	Lower South	Further Action Required (FAR)	350
2026	Lower South	No Further Action (NFA)	291
2026	South YJ	Partner Referral (PR)	**S**
2026	Taranaki and Manawatu	Further Action Required (FAR)	259
2026	Taranaki and Manawatu	No Further Action (NFA)	242
2026	Te Tai Tokerau	Further Action Required (FAR)	216
2026	Te Tai Tokerau	No Further Action (NFA)	91
2026	Te Tai Tokerau	Partner Referral (PR)	58
2026	Waikato	Further Action Required (FAR)	352
2026	Waikato	No Further Action (NFA)	244

2026	Wellington and Upper South	Further Action Required (FAR)	356
2026	Wellington and Upper South	No Further Action (NFA)	387
2026	Wellington and Upper South	Partner Referral (PR)	8