ORANGA TAMARIKI
Ministry for Children

OT-OIA-2026-0263

10 September 2026

s9(2)(a) [redacted]

Tēnā koe s9(2)(a)

Thank you for your email, received on 21 August 2026, to Oranga Tamariki—Ministry for Children (Oranga Tamariki) requesting information on contractor companies used in the maintenance of the Oranga Tamariki ICT system. Your request has been considered under the Official Information Act 1982 (the Act).

You have requested:

- *What contractor companies were used in the development, and are used in the maintenance of the OT ICT system, specifically the database used to file and update case files, as separate queries.*

We have interpreted the "OT ICT system…. specifically the database" to refer to our main Information and Communication Technology (ICT) system. The contractor engaged to develop the system in 1999, and to provide maintenance support during the initial period following implementation was Accenture. It was known as Andersen Consulting at the time. The contractor company currently being used in the maintenance of the ICT system is Fingo.

Oranga Tamariki may make the information contained in this letter available to the public by publishing this on our website with your personal details removed.

I trust you find this information useful. Should you have any concerns with this response, I would encourage you to raise them with Oranga Tamariki. Alternatively, you are advised of your right to also raise any concerns with the Office of the Ombudsman. Information about this is available at www.ombudsman.parliament.nz or by contacting them on 0800 802 602.

Nāku noa, nā

Arun Rajamani
Chief Technology Officer
People, Culture & Enabling Services