

5 October 2021

9(2)(a)

Tēnā koe 9(2)(a)

Thank you for your email of 10 September 2021 to Oranga Tamariki—Ministry for Children (Oranga Tamariki), requesting the following information under the Official Information Act 1982 (the Act):

1. *From 1 January to 30 June 2021, how many OIA requests did your agency receive?*
2. *From 1 January to 30 June 2021, what was the average OIA response time (including any extension time)?*
3. *From 1 January to 30 June 2021, what was the longest OIA response time (including any extension time)?*
4. *From 1 January to 30 June 2021, what percentage of OIAs required a time extension?*
5. *From 1 January to 30 June 2021, what percentage of OIAs were refused?*
6. *From 1 January to 30 June 2021, what percentage of OIAs were partially refused or redacted?*

From 1 January to 30 June 2021, Oranga Tamariki received 156 Official Information Act (OIA) requests.

Please find the rest of the information you have requested at the table below. Please note that this information is based on the number of OIA requests 'completed' between 1 January 2021 to 30 June 2021, rather than the number received. As such, this number, 146 requests, differs to the number of requests received.

Please note that for requests completed between 1 January 2021 and 30 June 2021, these include requests that were transferred to another agency, as per reporting standards with Te Kawa Mataaho Public Services Commission.

Statistics from 1 January 2021 to 30 June 2021	
OIA requests completed by Oranga Tamariki	146 requests
Average OIA request response time	24.3 days
Longest OIA request response time	138 days
Percentage of OIA requests that required extension	24.65%
Percentage of OIA requests that were refused	13%
Percentage of OIA requests that were partially refused or redacted	43.83%

With regard to Question 3:

The request that took the longest to respond to (138 working days), was a request for information of significant scope and required significant collation. It related to a trust/organisation, stretching over 20 years, and required us sourcing information which belongs to us but was held by another agency. The release of information contained approximately 500 pages of information.

Oranga Tamariki intends to make the information contained in this letter available to the wider public shortly. We will do this by publishing this letter on our website. Your personal details will be deleted, and we will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@ot.govt.nz.

If you are not satisfied with this response, you have the right to ask an Ombudsman to review this decision. Information about this is available at www.ombudsman.parliament.nz or by contacting them on 0800 802 602.

Nāku noa, nā



Steve Groom
General Manager Public, Ministerial and Executive Services