ORANGA TAMARIKI
Ministry for Children

# Oranga Tamariki response to the eight recommendations in the 'Ngā Ripo-Journeys of Change' report

| RECOMMENDATION | OUR RESPONSE |
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| 1. Oranga Tamariki should consider reviewing its procurement and contracting processes to develop consistent, clear, and equitable practices and procedures. | • Oranga Tamariki is engaging with MBIE on options to improve procurement processes so that they are appropriate for Māori providers. |
| 2. Oranga Tamariki should consider developing and implementing strategies to improve stakeholder relationships during programme development and roll out. | • Discussions to incorporate community views will be held in the final procurement phase to ensure providers and kaimahi share their understanding of local needs.<br>• An engagement plan will enable providers and kaimahi to connect throughout the roll out of programmes. |
| 3. Oranga Tamariki should consider developing and implementing strategies for the effective referral and recruitment or caregivers to training programmes. | • A key part of the service design for our latest support programme for caregivers includes a defined process for referrals. |
| 4. Programmes need to be accessible, inclusive, and resourced. | • All caregiving whānau who would benefit from this programme are offered the opportunity to participate. Caregiving whānau can include all those contributing to care including children and young people.<br>• We support caregivers with travel costs and childcare.<br>• Careful consideration has been given to increasing the accessibility of programmes for caregivers. An emphasis on multi-modal delivery (online, noho marae, kanohi ti kanohi, and home-based) has been integrated into our service design work, as has an acknowledgement of the challenges faced by rural caregivers. Providers are now asked to ensure their costs reflect the need for caregivers to travel within their rohe.<br>Note: the recommendation to extend the programmes to birth whānau has not been done this at this stage. |
| 5. Oranga Tamariki should consider reconceptualising the understanding of design for future learning and development programmes. | • Te ao Māori approaches had numerous positive outcomes beyond the learning material that was delivered. |

| | | • The design includes ensuring caregivers have an understanding of the importance of whakapapa, the effects of colonisation in an Aotearoa context, and the impacts of historical trauma on self and tamariki. |
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| 6. | Caregivers need support with tamariki connections to whakapapa and birth whānau. | • We now have more than 42 Kairaranga-a-whānau who use a tikanga Māori approach to engage tamariki and whānau, and ensure tamariki are connected to their whakapapa.<br>• Plans for connection with birth whānau are discussed with the whānau, child and caregiver and included in the child's All About Me Plan and the caregiver's Caregiver Support Plan.<br>• Many strategic partnerships have been formed and are still forming with Iwi, hapū and Māori organisations that enable tamariki to connect to their iwi. |
| 7. | Oranga Tamariki should consider broadening their organisational views of what constitutes evidence. | • In the procurement of new Trauma Informed Learning and Support programmes we have provided the outcomes necessary for caregiving whānau and tamariki in their care ,and asked providers to set out how they will measure programme effectiveness.<br>• We are not taking a prescriptive approach but would expect that evidence includes feedback directly from caregiving whānau. |
| 8. | Oranga Tamariki should examine its existing systems and approaches to develop equitable partnerships with caregivers, whānau, iwi and providers. | • During the design of the new Trauma Informed Learning and Support for Caregivers programme, particular attention was paid to authentic inclusion of Matauranga Māori principles. It was noted that providers who were ground in te ao Māori achieved a number of additional positive outcomes for caregivers.<br>• ++The design also considers the recommendation for early intervention and support, in line with current Oranga Tamariki Mana Tamaiti objectives. |